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Measuring Smart Building Readiness Index: A Case Study of Bandung City

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Abstract

Government and private players started focusing on developing cities in to smart cities due to increased level of urbanization in most of the countries around the world, including in Indonesia, by focusing on developing new smart buildings and upgrading old ones. Present paper tried to find out the Smart Building Readiness Index (SBRI) of Bandung City for knowing the level of awareness among the general public based on an exploratory research, the result of which enables the authorities to take strategic initiatives for improving the smart buildings and then to smart city status. Required data was collected by conducting in-depth interviews with 30 respondents and the result of the qualitative data revealed that Bandung's SBRI comes to only 64.39, which is not a good indicator but within the limits of fairness and needs lot of improvement in future. The result also can be considered as an indicator that annual energy consumption in Bandung city is still at a high level and needs to focus on improving the quality of buildings in and around Bandung city for the purpose of overall reduction in energy consumption and improvement in quality of environment as well as quality of life. Respondents are also not fully aware of the smart building concept. Much needs to be done for making the public aware of the concept of smart building and its usefulness along with strategically developing smart buildings so that in future Bandung city transforms into a smart city with smart buildings.

Keywords— Smart City, Smart Building Readiness Index, Bandung.

Abstrak

Pemerintah dan swasta mulai fokus mengembangkan kota-kota berkembang karena meningkatnya tingkat urbanisasi di sebagian besar negara di dunia, termasuk di Indonesia, dengan fokus pada pembangunan *smart building* dan peningkatan gedung-gedung tua. Makalah ini mencoba untuk mengetahui Indeks Kesiapan Bangunan Cerdas (SBRI) Kota Bandung untuk mengetahui tingkat kesadaran masyarakat umum berdasarkan penelitian eksplorasi, yang hasilnya memungkinkan pihak berwenang untuk mengambil inisiatif strategis untuk perbaikan *smart building* dan lalu ke status *smart city*. Data yang diperlukan dikumpulkan dengan melakukan wawancara mendalam dengan 30 responden dan hasil data kualitatif menunjukkan bahwa SBRI Bandung hanya 64,39, yang bukan merupakan indikator yang baik tetapi masih dalam batas kewajaran dan perlu banyak perbaikan di masa mendatang. Hasil tersebut juga dapat dianggap sebagai indikator bahwa konsumsi energi tahunan di kota Bandung masih berada pada tingkat yang tinggi dan perlu difokuskan pada peningkatan kualitas bangunan di dalam dan sekitar kota Bandung untuk tujuan pengurangan konsumsi energi secara keseluruhan dan peningkatan kualitas. lingkungan serta kualitas hidup. Responden juga belum sepenuhnya mengetahui konsep *smart building*. Banyak yang harus dilakukan untuk menyadarkan masyarakat akan konsep smart building dan kegunaannya seiring dengan pembangunan *smart building* yang strategis sehingga di masa depan kota Bandung bertransformasi menjadi *smart city*.

Keywords— Smart City, Smart Building Readiness Index, Bandung.

I. INTRODUCTION

According to the report on World Urbanization Prospects (UN, 2018), 66% of the Asia's population is going to be living in urban cities by 2050, which shows the need for strategically developing the urban areas around the world into smart cities with smart buildings which minimizes energy consumption as it contributes to around 40% of the total annual energy consumption. The concept of smart buildings is aimed at achieving not only savings in energy consumption but also increased convenience and benefits to various stakeholders, namely, building users, owners, tenants and smart service providers as smartness adds, creates, and generates value to the buildings.

The benefits of having a smart building include increased safety and security, increased comfort and convenience, reduction in CO2 emissions, and reduction in operational costs (heating, cooling and lighting). Study result published in Harvard Business Review (HBR, 2016) shows that smart buildings help in saving up to 30% of water usage, 50% of natural gas usage and 40% energy usage, hence smart buildings are considered as critical and a pre-condition for transforming a city in to a smart city (HBR, 2016; Aliya, 2017). Countries around the world started transforming their urban cities into smart cities, including Indonesia, and Bandung city in West Java was the only finalist from Southeast Asia for the World Smart City Award in 2015 along with Buenos Aires from Argentina, Curitiba from Brazil, Dubai from UAE, Moscow from Russia and Peterborough from UK (Maulani, 2015). This was the main reason for carrying out the present study to assess the SBRI in Bandung so one can see how far away is Bandung city in becoming a smart city and also the level of awareness among the general population so as to impart required information to the general public about the significance of having smart buildings for the purpose of overall reduction in the usage of precious natural resources which leads to improvement in overall quality of environment and also the quality of life of the residents of Bandung city.

Bandung city, capital of West Java Province, is going to celebrate its 209th anniversary on 25th September 2019. During the last 200 years time, one can see that Bandung city has been expanded in a big way, and Figure 1 demonstrates the expansion during 1811-2007 due to the rapid developments of the built-up area, which clearly provides the population density also, which leades to the increased concern for making Bandung a sustainable city. Year after year, the authorities and various stakeholders are trying to ensure that the city is retaining its position of the most sought after city.

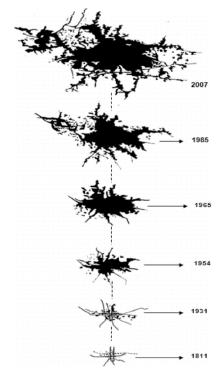


Figure 1. The Expansion of Bandung City's built-up area

Source: RTRW Kota Bandung, 2011-2031

Over the years, Bandung managed to reach the top position among other cities of Indonesia in terms of highest economic growth which attracts both large domestic and foreign investments to develop required infrastructure for promoting healthy business environment for entertainment industry, financial services, manufacturing sector (textile and apparels, food processing, and pharmaceutical), and also in tourism and hospitality services. This lead to inceased flow of people from other regions for starting business and also for settling down. The popolation of Bandung according to BPS West Java is above 2.5 million, almost the same size of Medan with 2.496 million (first being Surabaya with 2.8 million) and the total area comes to around 167.2965 km², resulting in becoming the 40th most populated city in the world with a population density of 18,416 people per km² (Voskuil, 2007).

To have the smart city status to Bandung city, previous mayor of Bandung, Ridwan Kamil issued a regulation on green building which insists on having at least 50% green cover of trees and installing energy saving instrument, which are compulsory for those buildings constructed after 2017 (Aliya, 2017). So far only three buildings are considered as smart buildings in Bandung, namely, Bandung Creative Hub as a public space, Library and Archives office as Government office and Hotel Crown as residential building, hence the relevance of carrying out the present study.

The present urbanization rate in Indonesia is around 4.1% per year which is the fastest among the Asian countries (World Bank, 2016), indicating the need for developing urban cities into smart cities by constructing smart buildings in Indonesia. The present study is focusing on Bandung city to explore the possibility of improving its status of a smart city to a higher level in future by focusing on various variables and indicators used for measuring the smart building identified in earlier (Indrawati et al, 2017; Indrawati et al, 2019) for developing Bandung city's SBRI. The three research questions (**RQ**) which the present paper tries to answer are, **RQ1**: How to measure Bandung city's SBRI ?, **RQ2**: What is the level of readiness of Bandung city to become smart city ?, and RQ3: What residents of Bandung think about smart buildings ?.

II. RESEARCH METHODOLOGY

The present study is divided in to two sections, initially an attempt is made to find out Bandung city's SBRI and then understanding the level of awareness among the general public regarding the concept of smart building. The calculation of SBRI is carried out in six stages, *firstly* reviewing and confirming the variables and indicators of smart building, *secondly* identifying best practices data for smart building implementation indicators from around the world, *thirdly* finding the data for smart building implementation indicator for Bandung, *fourthly* conducting in-depth interview and collecting qualitative and quantitative data, *fifthly* calculating individual scores of each variables and indicators to ensure the validity for including in the final model, and *finally* calculating the SBRI for Bandung city. The stages of the first section can be shown in Figure 1.

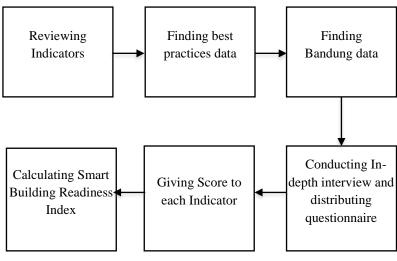


Figure 2. Research Stages

Level of awareness among the general public when it comes to what constitutes smart building is analysed using data from one of the social media, namely, Twitter, mainly used by the Bandung city officials for engaging general public for supporting government programs. Different set of key words are used for assessing the level of awareness, to name a few, *#bdg*, *#bandung*, *#bangunpintar*, *#smartbuilding*, *@humasBdg*, *@BDG_CommandCtr*, *@pemkoBandung*, *@pembdg*, *@distaruBDG and @ppidkotabandung*. Around 1,472 tweets are taken for the analysis, though the size of the sample is not considered sufficient for big data analytic, which needs to be explored further with an even larger sample in the subsequent studies. The most and least frequently used words are finally represented in the form of word cloud illustration.

Both qualitative and quantitative data was used in obtaining SBRI. Qualitative data was used for assessing and confirming the smart building status based on various variables and indicators. In-depth survey was carried out with people from quadruple helix parties, namely, government, business people, experts or researchers and users or society for identifying the variables and indicators used for measuring smart building and confirming the validity also of the identified variables and indicators. Quantitative date is used for calculating the scores for developing SBRI, which was based on the best practice data from other countries which have already implemented smart building index (Creswell, 2009; Indrawati, 2015). The data was collected using non-probability sampling method, namely, purposive sampling (Indrawati, 2015; Zikmund et al, 2010) from four categories of respondents, the details of which are given in Table 1.

Table	1. List	of Res	pondents
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Category	Respondents	Number
Experts /	Expert from smart city consultant and Universities	
Researchers		
Government	Department of Communication and Informatics Bandung	7
	Bandung City Planning Service	
	Program design and Building Quality Bandung	
	Bandung City Design and Building Program	
Business Player	Bandung private companies that engaged in the field of building procurement	10
-	for smart building	
User	People who know about technology of smart building	10
Total		31

A. Validation of Smart Buildings Indicators and Variables

Seven variables to measure the smart building are identified in an earlier work by Indrawati et al. (2017) and Indrawati (2019), namely, building automation system, building control system, energy management system, safety and security management system, enterprise management system, IT network connectivity, and green building construction. These seven variables have 22 indicators, which are used in the present study after validating the same before calculating SBRI. The details of all the 22 indicators / constructs of the seven variables with their validity test result is shown in Table 2.

The scores so collected by the respondents are then tested for their validity using Pearson product moment correlation and the resulting value of at least 0.361 is considered valid with an error rate of 0.05. Those variables having less than 0.361 is considered as invalid which needs to be exclude from the calculation of SBRI. Cronbach alpha also applied to all the variables to see the overall validity.

B. Level of Bandung city's SBRI and Public Perception of Smart Building.

The validation of the variables and the relevant indicators are carried based on the in-depth survey data collected from the respondents with an aim of exploring the possibility of adding or accommodating a new indicator(s) and variable(s). Respondents are asked to score (ranging from 1 to 100) each of the 22 indicators of the seven variables, which allows the indicators to be grouped in to five categories, namely, score 1-60 indicating **worst** performance scenario which needs lot of improvement, score between 61-70 indicating **good and enough** performance scenario still needs lot of improvement, score between 81-90 indicating **good** and satisfying performance scenario which needs little improvement and score between 91-100 indicating **very good** performance scenario where no improvement is required. The calculation of SBRI is carried out in two stages, namely, firstly calculation of 'Indicator Index' and then 'Smart Building Index'.

Indicator Index =
$$\frac{\Sigma x}{\Sigma y}$$
 (1)

Where: $\Sigma x = Total$ score of an indicator given by respondents. $\Sigma y = Total$ respondent who give score for an indicator.

Smart Building Index = $\frac{\Sigma Ii}{\Sigma Ti}$ (2)

Where: $\Sigma Ii = Total$ average score of all indicators given by respondents. $\Sigma Ti = Total$ indicators.

III. RESULT AND DISCUSSION

As mentioned, the validation of the variables and the relevant indicators, which are carried out based on the in-depth survey data collected from the respondents with an aim of exploring the possibility of adding or accommodating a new indicator(s) and variable(s) and also and also subtracting or removing an existing indicator(s) and variable(s). The initial result of Pearson product moment correlation reveals that except for two, rest of the 20 indicators/variables are having the value of above 0.361. The result of the validity test shown in Table 2 indicates that except two constructs, namely, "implementation of security framework and cyber security" (indicator number 11 of variable 4) and "all devices connected with multi-service communication" (indicator number 17 of variable 6), remaining all the constructs are valid. These two indicators are removed while calculating the SBRI. Subsequently, Cronbach Alpha was also calculated to ensure the reliability and found to be above 0.70 for all seven variables and 20 indicators.

Based on the secondary data from the best practices in smart cities from the 2018 Global Cities Index Ranking (Peña *et al.*, 2018), Bandung city data was collected as explained in the previous section based on the 20 indicators (2 indicators were invalid and removed from the SBRI calculation) of the seven variables which determine the status of building as smart building or not. As mentioned, respondents are asked to score (ranging from 1 to 100) each of the 22 indicators of the seven variables, which are then classified in to five categories in terms of their performance as, score 1-60 as worst, 61-70 as bad, 71-80 as good and enough, 81-90 as good and satisfying, and finally 91-100 as very good. The result of the 'Indicator Index' and 'Smart Building Index', after removing the two indicators, is given in Table 3.

#	Variables		Indicators	r	Validity
1	Building automation system	1	Sensors implementation	0.767	Valid
2	Building control system	2	Remote monitoring implementation	0.475	Valid
		3	Real-time monitoring implementation	0.822	Valid
		4	Implementation of any software that can talk to legacy equipment from many different manufacture	0.835	Valid
3	Energy management	5	Implementation of power consumption and monitoring	0.853	Valid
	system	6	control	0.605	Valid
	-	7	Implementation of energy efficient electrical appliances Implementation of backup energy	0.787	Valid
4	Safety and security	8	Implementation of backup energy Implementation of threat detection and response	0.644	Valid
4	management system	9	Implementation of controlling access facility	0.456	Valid
	management system	10	Implementation of securing lives and assets	0.430	Valid
		11	Implementation of security framework and cyber	0.014	Not
		12	security	0.826	Valid
		12	Publish safety and privacy policy	0.820	Valid
5	Enterprise management	13	Data management framework	0.610	Valid
	system	14	System information management	0.868	Valid
		15	Data analytic	0.522	Valid
6	IT network connectivity	16	Wired / wireless communication	0.727	Valid
	5	17	All devices connected with multi service communication	0.056	Not
		18	Availability and reliability of network	0.596	Valid
					Valid
7	Green building	19	Green building architecture	0.719	Valid

Table 2. Validity Test Result of Smart Building Variables and Indicators

construction	20	Low environment impact	0.747	Valid
	21	Resource efficiency	0.487	Valid
	22	Healthy environment	0.537	Valid

The scenario of the smart building readiness given in the last column clearly indicates that Bandung is still considered poor, out of the 20 indicators, six are coming under 'worst scenario', eight are coming under 'bad scenario' and only six are coming under 'good scenario'. Only 'Green building construction (variable 7)' is having all indicators having 'good scenario', whereas the indicators of 'Enterprise management system (variable 5)' and 'Building control system (variable 2)' are coming under 'worst scenario'. The main reason for such a poor scenario in Bandung city is the fact that the government was mainly focusing on 'green building regulation' (Aliya, 2017) as a precondition for smart building which resulted in neglecting other variables which are critical for making smart buildings.

#	Variables		Indicators / Constructs	Score	Scenario
1	Building automation	1	Sensors implementation	65.07	Bad
	system				
2	Building control system	2	Remote monitoring implementation	60.73	Bad
		3	Real-time monitoring implementation	49.00	Worst
		4	Implementation of any software that can talk to legacy equipment from many different manufacture	56.20	Worst
3	Energy management	5	Implementation of power consumption and monitoring	62.73	Bad
	system	6	control	68.87	Bad
		7	Implementation of energy efficient electrical appliances Implementation of backup energy	62.27	Bad
4	Safety and security	8	Implementation of threat detection and response	65.83	Bad
	management system	9	Implementation of controlling access facility	72.97	Good
	0	10	Implementation of securing lives and assets	67.53	Bad
		11	Implementation of security framework and cyber	removed	
		12	security	57.00	Worst
			Publish safety and privacy policy		
5	Enterprise management	13	Data management framework	58.90	Worst
	system	14	System information management	54.77	Worst
		15	Data analytic	40.00	Worst
6	IT network connectivity	16	Wired / wireless communication	73.77	Good
		17	All devices connected with multi service communication	removed	
		18	Availability and reliability of network	68.97	Bad
7	Green building	19	Green building architecture	74.90	Good
	construction	20	Low environment impact	75.87	Good
		21	Resource efficiency	78.10	Good
		22	Healthy environment	74.40	Good
			Smart Building Readiness Index	64.39	Bad

Table 3. Indicator Scores and Smart Building Readiness Index

The result also revealed very low awareness among general public with respect to what constitutes smart building and smart city hence builders are not bothered about providing all the facilities while constructing buildings resulting in only three smart buildings presently existing in Bandung city which leads to the situation where smart building technology providers lack of interest in providing necessary infrastructure and services which otherwise would have led to increase in smart buildings in Bandung city. Public in general still favours manual system rather than exploring and adopting automated systems when it comes to the usage of buildings in Bandung.

Though the awareness among the public about the smart buildings and smart city is very low, Bandung city official's uses social media to engage public to support various government programs. And the data gathered from the Twitter of 1,472 tweets clearly shows the level of awareness among the general public in Bandung city. The result of the word cloud illustration from the data gathered from Twitter is given in Figure 2, indicating that the perception of smart building among the general public in Bandung city is very low and insignificant. The big words appear in the world cloud are "humasbdg, pembdg, giat, kelurahan, antonsugiana" instead of smart buildings and smart cities which might improve the status of Bandung with respect to smart building and smart cities in future.



Figure 2. Word Cloud Illustration (Source: word cloud result)

IV. CONCLUSION

Present study identified seven variables and 20 indicators for measuring Bandung city's SBRI, which resulted in only 64.39 leading to the conclusion that Bandung city is very poor when it comes to smart building implementation, which was the reason why Bandung remained as one of the top finalists of World Smart City Award in 2015 and no change taken place during 2015 till now. Among the indicators, the best indicator is 'resource efficiency' with a score of 78.10 and the worst indicator is 'data analytic' with a score of 40.00. Only the variable 'Green building construction' have all its indicators falling under 'good scenario', whereas the indicators of 'Enterprise management system' and 'Building control system' are falling under 'worst scenario'. Bandung city mainly focused on 'green building regulations' as the primary aspect of smart building, but now focus must be on the remaining six variables, namely, building automation, building control, energy management, safety and security management, enterprise management and also IT network connectivity. Bandung city officials must also focus on improving the public awareness of the benefits of using automated systems by providing required facilities for switching over from manual systems on a gradual basis. A well planned socialization program must be developed by including various stakeholders, especially the educational institutions which may take up the initiative of imparting the education on the benefits of having smart buildings and smart cities, first by developing their institutions as a smart institutions with smart buildings so the student community (future of Indonesia) learn about the benefits in terms of preserving precious resources and improving overall environmental quality and ultimately the quality of life of all people. Well educated and well informed general public helps Bandung city in improving its status to a smart city in the coming years. Further longitudinal study may be carried out once the authorities starts implementing the awareness programs and implementation of smart building concept in the coming years.

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